## IN THE UNITED STATES PATENT & TRADEMARK OFFICE

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Title: SYSTEM AND METHOD FOR COMPREHENSIVE SERVICE

TRANSLATION

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this paper is being electronically transmitted by EFS-WEB to the United States Patent and Trademark Office on 18 November 2008.

By:/Rennae Johnson/ Rennae Johnson

## AMENDMENT & RESPONSE UNDER 37 C.F.R. §1.111

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir

In response to the Office Action mailed August 4, 2008, setting a three (3) month shortened statutory period for response, the Applicant submits the present amendment and response under 37 C.F.R. §1.111. The present response is accompanied by a petition to extend the period for responding by one (1) month, from November 4, 2008 to December 4, 2008.

Claims 1-15 and 17-31 remain pending in the application. Claims 1, 2, 14, 17, 19, 20, 22, 25, and 28 have been amended. Claims 29-31 have been added. Claim 16 has been cancelled without prejudice or disclaimer. The Applicant respectfully requests reconsideration and allowance of all pending claims.

AMENDMENTS TO THE CLAIMS are reflected in the listing of claims which begins on page 2 of this paper.

REMARKS/ARGUMENTS begin on page 9 of this paper.